

Mova Card Terms & Conditions

Points can be accumulated on all products & services in the salon throughout the year.

Points can be redeemed against all products & services in the salon throughout the year.

Points can only be accumulated or redeemed when your card is presented in the salon.

Your card is your responsibility, if you lose or misplace it, your points will be lost. We will replace your card for a set up fee.

Mova can cancel or withdraw the scheme or any individual card at any time.

Mova can change the terms & conditions of the scheme. We will always give notice of changes. We will display notices in salon and on our website www.mova.co.uk

Mova will not exchange points for cash.

Mova might change the number of points you collect on products and services from time to time. For example, double points offers on selected products or services. We will let you know with notices in salon and on our website www.mova.co.uk

You will not qualify for points on products or services which you pay for with points.

If you decide to return a product, we will deduct the points from your card that you collected when you bought the product.

If a product you buy with points is returned, we will re-credit your account with the right number of points. No cash refund will be given.

Points will be round down to the nearest pound when using them to pay for products & services. For example, if you have 690 points, you will be able to use 600.

Mova cards will only be issued to full paying adults and not to children. But adults may gain points on their child's services when they produce their card.

Students who receive 10% discount will not be entitled to the Mova Card. They can however have one if they forfeit their discount.

The Mova Card cannot be used in conjunction with any other money off offer or discounts unless otherwise stated by management.

If paying for a service by using a voucher then points will not be given.

Strictly not valid to models on Mova training days.